

C. SILLS LTD

Exchange Policy

If for any reason you need to return any garments we will offer an exchange, issue a credit note or provide a refund. Providing the following conditions have been met:

- Garments/footwear are returned within 14 days of purchase with original receipt.
- Garments /footwear must be in original condition with all labels/tickets attached. Garments must be unworn.
- If you need to exchange an item your first exchange will be delivered free. If you require further exchanges there will be a delivery cost charged at normal rates.
- Refunds will be made to the original method of payment.
- Faulty garments will be refunded in full including freight charges. Other refunds will be made less any freight charges.

DATE: _____

ORDER NO: _____

PLEASE GIVE: REASONS FOR RETURN / OR DETAILS FOR ITEM YOU WOULD LIKE TO EXCHANGE

Style	Colour	Size	Qty	Reason for return	Exchange	Credit Note	Refund

PLEASE TICK

COMMENTS:

NAME OF SENDER: _____

SIGNATURE: _____

POSTAL ADDRESS: _____

PHONE: BUSINESS HOURS: _____ AFTER HOURS: _____

Please return garments/footwear to:

C. Sils Ltd
26 Clarence Street, Devonport, Auckland 0624, New Zealand

We recommend that your parcel is registered as we cannot take responsibility for items that do not reach us.